Public sector training capability statement

Crewbright | ORJ Consulting | November 2026

Oliver James, trading as ORJ Consulting, built and operates Crewbright. We provide assessed online learning for staff working in venues, catering, warehouses and other public-facing operations.

What you can commission

Hosted training. Select courses by shift duty and assign a named place to each learner. Learners work through examples, complete an assessment and receive a certificate when they pass. Employers can agree a progress report for their team.
Bespoke learning. ORJ can adapt scenarios or develop courses for delivery on Crewbright. We agree learning outcomes, source material, subject review, assessment, acceptance criteria and future updates with the buyer. Delivery into a buyer's own learning system requires a separate specification and test.

Example brief | council venue induction

A venue operator could combine event staff induction, conflict de-escalation and incident reporting. In a worked scenario, a steward records what they observed, distinguishes it from a witness account and hands a factual report to the duty manager. The employer can review course completion alongside its own site induction.

Review the learning

Inspect a sample lesson and the accompanying assessment and certificate guide. For a quote, specify roles, number of learners, start date, reporting needs and accessibility requirements.
Sample lesson
Assessment and certificate guide

Delivery evidence and supplier details

AF Live is a Bristol audio production company with a team of 23. It uses seven Crewbright courses covering warehouse induction, work at height, electrical safety, fire warden awareness, practical risk assessment, incident and near-miss reporting, and manual handling.

“What’s stood out for me since we introduced Crewbright is how much better the team works together. In a warehouse full of audio kit, even a routine job like moving a set of speakers takes coordination. I liked being able to choose courses that fit that work, from manual handling to reporting a near miss. It’s helped give the team a shared understanding of what good practice looks like on a shift.”

Paul Rose, Director, AF Live

Platform testing. In a controlled test of employer reporting, ORJ reconciled all 70 course assignments across 14 test learners. The anonymised aggregate below shows the information a buyer can use to identify outstanding training.

Internal test report | Assigned: 70 | Complete: 2 | Outstanding: 68

Public procurement. Hull City Council admitted ORJ Consulting trading as Crewbright to nine categories on its Learning and Training Dynamic Purchasing System (reference 53691). Admission enables participation in competitions for individual orders.

Credentials and assurance

The CPD Group Approved Provider 791373 • UK Register of Learning Providers, UKPRN 10102849 • Good Business Charter accreditation. The CPD approval applies to the provider. Crewbright issues its own certificates of completion for its courses.

Provider credentials

Accessibility information and adjustment requests

Learner support, safeguarding and assessment appeals

Privacy and employer reporting

Procurement enquiries

Oliver James | ORJ Consulting | hello@crewbright.co.uk

Plan team training or request a quotation